

## Company Profile

### 中心簡介

**Our story began** in 1981, the founding pathologists, **Dr. Laurence L.T. HOU** and the late **Dr. CHAN Woon Cheung** established **Chan & Hou Medical Laboratories Ltd (Chan & Hou)** in response to the need for quality medical laboratory services. Over the past 30 years, with consultant pathologist **Dr. CHAN Wai Kong** and other professional medical technologists joining the group; Chan & Hou has evolved into a modernized and dynamic company, fully equipped with state-of-the-art instrumentation.

In the past decade, we have significantly increased our exposure to emerging markets of local and overseas clients. In 2014, we have established the Research & Development team and in 2018, we have added the Precision Medicine laboratory service in addition to our existing five Departments: Chemical Pathology, Haematology, Clinical Microbiology & Infection, Immunology and Medical Genetics (Molecular Genetics).

We have more than 90 professionally trained staff, including pathologists, registered medical technologists, radiographers, phlebotomists, scientists, administrative, marketing, accounting, as well as information technology and courier personnel. Our main laboratory is located in Wong Chuk Hang with other branches covering Hong Kong Island, Kowloon and New Territories to provide phlebotomy and other examination services such as X-ray, ultrasonography, FibroScan Plus (liver stiffness and steatosis), DEXA, mammography and electrocardiography. We operate our own courier team for efficient and reliable specimen pick-up service. Moreover, our laboratory information system (LIS) is a traceable and auditable system to ensure the test results are released in a secured manner.

Our clients are mostly doctors and specialists from private practice, with others from the public hospitals, private hospitals, medical group practices, private laboratories, non-profit organizations, universities, research institutes, pharmaceutical and insurance companies.

**Being a responsible company**, we believe in the importance of serving and caring for the local community.

**Our Service:** It is our goal to provide professional medical testing services at good standards, serving the best needs of Hong Kong medical community and patients.

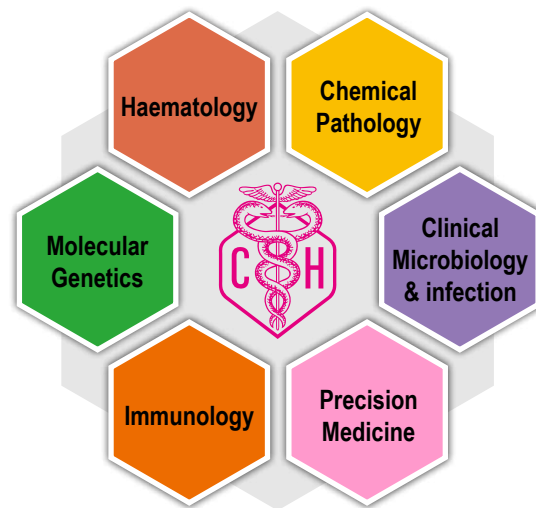
#### **Core Competence:**

- Chan & Hou is accredited under HOKLAS for Medical Testing in accordance with ISO15189 since 2011.
- Provide fast and reliable professional practice through good quality in testing, support and service.
- Continually develop new tests, expanding and improving medical services to meet the needs of clients.
- Have registered medical laboratory technologists in every branch.
- Operate our own courier team for fast and reliable specimen pick up service.
- Demonstrate good ethical practice so as to earn the trust of our clients and patients.

**Our Vision:** We aim to become the leading laboratory testing centre in the private medical laboratory practice of Hong Kong and Asia area.

**香港 (CH) 病理檢驗中心**成立於 1981 年，由兩位病理學家，**侯勵存醫生**和**陳煥璋醫生**共同創立之私營醫務化驗室，以配合當時社會對醫務化驗服務的需求。經過三十多年來努力的規劃發展，我們一直以專業檢驗技術，採用先進醫療儀器，務求滿足客戶對化驗服務的要求和期望。隨著病理學家**陳維剛醫生**及多名資深化驗師的加盟，讓我們更完善公司的管治和提升現有的檢驗水平，將中心打造成一個更具規模及標準化的醫務化驗室。

本中心現有員工逾 90 名，包括病理學家、註冊醫務化驗師、註冊放射技師、抽血員及行政、科研、會計、市場推廣、資訊科技、文員、實驗室助理及外勤人員。化驗室共分五個部門，包括化學病理學、血液學、臨床微生物學及傳染病、免疫學及醫學遺傳學（分子遺傳學），並於 2014 年設立了研究與開發團隊，自行探索檢驗研發，我們更於 2018 年提供精準醫療病理服務，可作個人治療方案的參照。



我們的中央化驗中心設於港島黃竹坑，樣本收集中心則分佈於香港中環、九龍佐敦和新界沙田。除了醫務化驗服務外，本中心還提供 X 光造影，超聲波掃描，脂肪肝及肝纖維化掃描 (FibroScan)，X 光骨質密度測試 (DEXA)，乳腺 X 光造影和心電圖等各種檢測服務。我們擁有直屬的速遞團隊，以確保樣本能快速、安全和可靠地運抵化驗室。除此之外，透過高效能的檢驗資訊系統 (LIS)，可以提供優質、準確和即時的化驗結果，以滿足客戶要求。

我們服務的客群，主要包括私家醫生、專科醫生、醫療集團、醫院管理局轄下醫院、私家醫院、私營醫務化驗所、慈善福利機構、大專院校、研究所、醫藥公司及保險公司等等。

**作為一所肩負社會責任的企業機構**，我們深信除了服務香港、更要關愛有需要的社羣，履行回饋社會的責任。

**我們的服務：**致力發展優質而專業的醫學檢驗，提供香港醫療界及市民大眾所需要的服務。

**香港 (CH) 病理檢驗中心的優勢：**

- 2011 年經過考核並獲取由香港認可處發出「香港實驗所認可計劃」ISO 15189 的認可證書。
- 透過嚴格的品質管理，為客戶提供快速和可靠的專業化驗服務。
- 繼續開拓嶄新的檢驗項目，擴展和完善現有的服務，以迎合不同客戶需要。
- 每所分行皆派駐註冊醫務化驗人員。
- 以合理的價格提供專業化驗服務。
- 保持應有的道德操守，以取得客戶和病人的尊重和信任。

**遠景：**香港 (CH) 病理檢驗中心致力提供優質及多元化的專業化驗服務，期望成為化驗行業之先行者，紮根於香港，繼而擴展業務至其它亞洲地區。

# Company Evolution Timeline

## 發展歷程



**1981**

Chan & Hou Medical Laboratories is established

**1995**

The first private lab to install automatic HPLC for thalassemia tests

**1999**

Shatin branch opened

**2002**

Provide clinical lab and blood bank service to Hong Kong Central Hospital and accredited by the Trent Accreditation Scheme (UK)

**2005-2012**

Launch of HLA-B27, Quanti-FERON TB, HPV Genotyping, HE4 + CA125 (ROMA), Chromogranin A (CgA), C-Peptide tests

**2001**

Launch of C13 Urea Breath Test for H. pylori infection screening

**2004**

The Molecular Genetics Department is established. Tests for infectious diseases detection (e.g. HBV DNA, HCV RNA, EBV DNA) are introduced.

**1990**

Jordan branch opened

**1998**

Dr. Chan Wai Kong joins Chan & Hou





**2011**

Accredited under HOKLAS for medical testing in accordance with ISO15189



**2014**

The Research & Development Department is established



**2015**

Provide fast blood lead tests referral service in response to lead-in-drinking-water crisis in Hong Kong

**2018**

Precision Medicine services are available

Installed our second FibroScan Plus machine in Shatin branch



**2008**

First private lab to introduce FibroScan examination for detecting liver fibrosis



**2016**

Launch of Myositis Profile, Zika Virus antibodies and RNA tests, Faecal Calprotectin, Filmarray Respiratory Panel and Gastrointestinal Panel tests



**2013**

Working in conjunction with Mayo Medical Laboratories, Mayo Clinic to provide test referral service in Hong Kong



**MAYO CLINIC**  
Mayo Medical Laboratories

# Laboratory Accreditation 實驗所認可計劃

## Your Choice for Quality

Chan & Hou Medical Laboratories Ltd. has been accredited under **Hong Kong Laboratory Accreditation Scheme (HOKLAS)** for medical testing in accordance with **ISO 15189** since 2011. Our registration number is HOKLAS 834S and we are accredited for performing specific medical tests in the following areas:





- ✓ **Chemical Pathology** 化學病理學
- ✓ **Clinical Microbiology & Infection** 臨床微生物學及傳染病
- ✓ **Haematology** 血液學
- ✓ **Immunology** 免疫學
- ✓ **Medical Genetics (Molecular Genetics)** 醫學遺傳學 (分子遺傳學)

<https://www.itc.gov.hk/en/quality/hkas/doc/scopes/834.pdf>

## Our Commitment to Every Test

An accredited laboratory has specific requirements in both technical and management aspects. This includes daily operations, specimens handling, storage & transportation, laboratory equipment, medical testing, reporting, document control, working environment and safety meets the international standard.

We also actively participate in local and international quality assurance programmes:

	COLLEGE of AMERICAN PATHOLOGISTS	College of American Pathologists (CAP) Proficiency Testing Programme
	RCPAQAP	Royal College of Pathologists Australasia (RCPA) Quality Assurance Programme
	BIO-RAD	Bio-Rad Pacific Ltd. External Quality Assurance Services (EQAS)
	QCMD	Quality Control for Molecular Diagnostics (QCMD) External Quality Assessment Programme
	RIQAS	Randox International Quality Assessment Scheme (RIQAS)
	HKIMLS QAP	Hong Kong Institute of Medical Laboratory Sciences (HKIMLS) Quality Assurance Programme
		Public Health Laboratory Services Branch (PHLSB) External Quality Assessment Programme

## Test Referral Service 測試轉介服務

### Connecting to World-Class Support

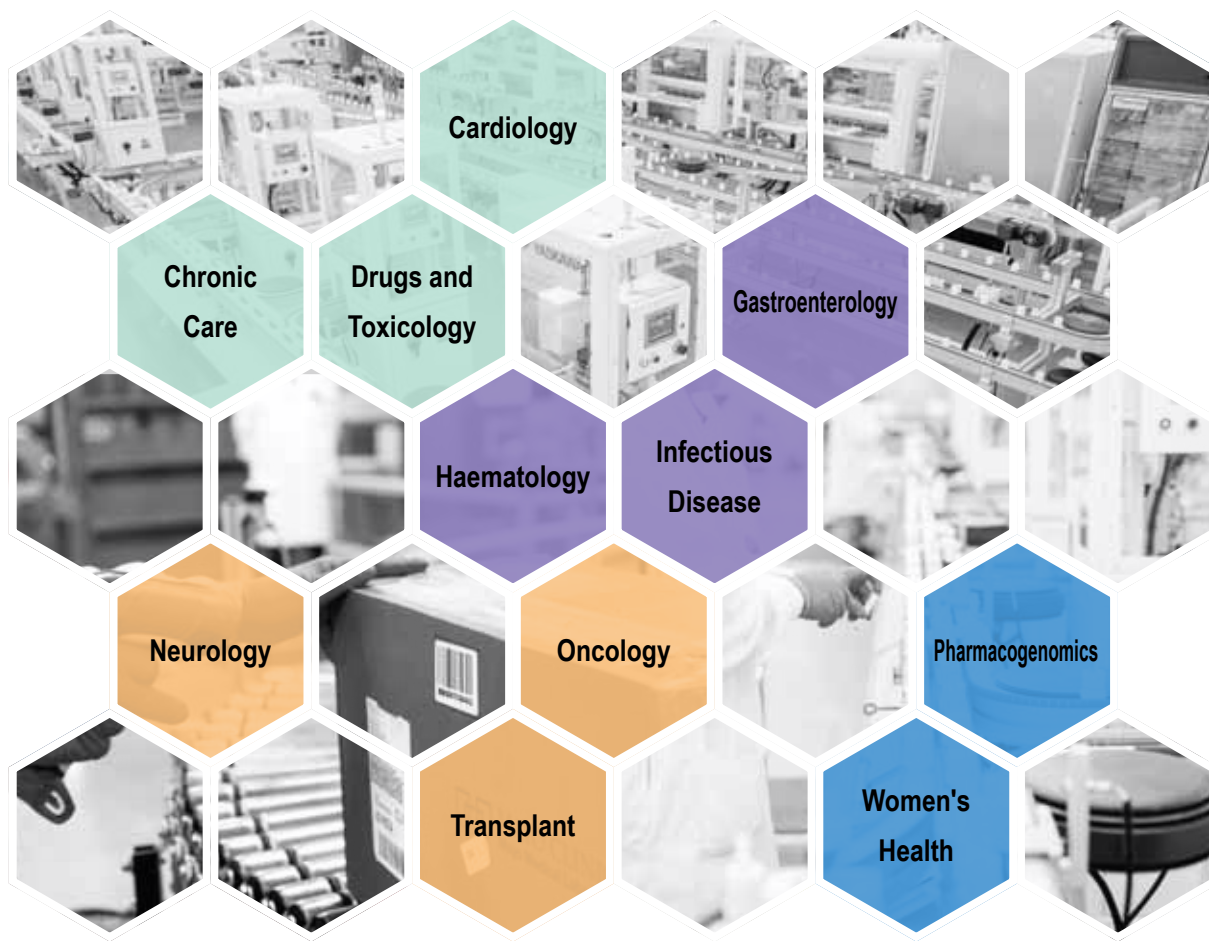
Chan & Hou Medical Lab has been working in conjunction with **Mayo Medical Laboratories, Mayo Clinic, USA** for more than half a decade to provide test referral service in Hong Kong. This referral service has benefited hundreds of Hong Kong doctors by providing access to Mayo Clinic's newest clinically relevant laboratory tests, professional service, and fast results of usually less than a week.

*in conjunction with*



### Over 3000 + Tests and Pathology Services

Mayo Medical Laboratories is a College of American Pathologist (CAP) accredited laboratory providing comprehensive support in the following clinical specialties :



Please refer to Mayo Medical Laboratories' website for details of specimen requirement and clinical interpretation : <http://www.mayomedicallaboratories.com/>



## 香港總行 Hong Kong Office

### 地址 Address:

香港中環 皇后大道中 33 號萬邦行 9 樓 906 室  
Rm. 906, 9/F, Melbourne Plaza,  
33 Queen's Road, Central, HK.

電話 Tel : 2522-1860 傳真 Fax : 2845-9652

### 辦公時間 Office Hours :

星期一至五 : 9:00am - 6:30pm

Mon to Fri

星期六 : 9:00am - 2:00pm

Sat (X 光造影至 X-ray till 1:00pm)

(星期日及公眾假期休息 Closed on Sun and Public Holidays)

### 服務項目 Services :

抽血、心電圖、X 光平片、超聲波掃描、肝纖維化及脂肪肝  
掃描、乳房造影及 X 光骨質密度檢查  
Phlebotomy, ECG, X-ray, Ultrasound, FibroScan Plus,  
Mammogram and DEXA



## 九龍分行 Kowloon Office

### 地址 Address:

九龍佐敦 彌敦道 301-309 號嘉賓大廈 7 樓 712B 室  
Rm. 712B, 7/F., Champion Building,  
301-309 Nathan Road, Kowloon.

電話 Tel : 2782-1096 傳真 Fax : 2780-2297

### 辦公時間 Office Hours :

星期一至五 : 9:00am - 1:30pm ; 2:30pm - 6:30pm

Mon to Fri

星期六 : 9:00am - 1:30pm

Sat

(星期日及公眾假期休息 Closed on Sun and Public Holidays)

### 服務項目 Services :

抽血及心電圖檢查  
Phlebotomy and ECG



## 沙田分行 Shatin Office

### 地址 Address:

新界沙田 新城市中央廣場 1 座 13 樓 1310 室  
Rm. 1310, 13/F, Tower 1, Grand Central Plaza, Shatin, N.T.

電話 Tel: 2602-5015 傳真 Fax: 2697-3401

### 辦公時間 Office Hours:

星期一至五 : 9:00am - 2:00pm ; 3:00pm - 6:30pm

Mon to Fri

星期六 : 9:00am - 2:00pm

Sat (X 光造影至 X-ray till 1:00pm)

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### 服務項目 Services:

抽血、心電圖、X 光平片及肝纖維化及脂肪肝掃描檢查  
Phlebotomy, ECG, X-ray, and FibroScan Plus

